The Ridgeway
Bus Route Improvement
Scheme
PUBLIC CONSULTATION
IMPORTANT – THIS AFFECTS YOU – PLEASE RESPOND
**Introduction**

Harrow Council works closely with Transport for London (TfL) to promote and improve public transport facilities, which includes making bus services a more attractive and reliable mode of transport. The Council are investing Transport for London (TfL) resources into your area to address congestion issues along The Ridgeway. This consultation is your family’s opportunity to comment on this scheme.

Bus route H11’s reliability is affected by the section of The Ridgeway between Imperial Drive and Whitmore Road. The main issue identified as the reason for delays on this route is traffic congestion caused by vehicles parking on both sides of The Ridgeway. After detailed investigation, measures have been identified to improve the existing situation and to prevent delays to buses and other traffic.

**Proposals**

The proposals are targeted at addressing the traffic congestion issue along The Ridgeway, whilst consideration has also been given to pedestrian safety and minimising the loss of parking spaces for local residents. Please refer to the attached plans for more detail. The proposals include the following measures:

- **Carriageway widening:**
  The carriageway will be widened to allow two buses to pass each other simultaneously, in the areas where vehicles are parked.

- **Bus Stop build outs:**
  In order to improve accessibility and the ability for buses to enter and exit the bus stops, bus cages and footway buildouts have been provided where possible.

- **Trees, lamp columns and other street furniture:**
  In order to facilitate new kerb alignments, it is required to remove or relocate some of the existing street furniture, trees and lamp columns along The Ridgeway.
  
  Some trees along The Ridgeway are diseased, dying or causing damage to footways and require high maintenance. These trees are planned to be replaced with new trees, irrespective of the scheme. Hence we are taking this opportunity to plant same number of trees along the road.

- **Vehicle crossovers:**
  All existing vehicle access to the properties will remain unaffected by the scheme proposals. If you are considering applying for a new vehicle crossover or would like to widen your existing crossover we recommend that you apply now. This is because contractors may be working near your property and therefore we may be able to offer new vehicle crossovers at a reduced cost to properties within the scheme area only.

If you would like to apply for a new vehicle crossover, please visit council’s website or call the Vehicle Crossing Officer on 020 8424 1886 between 8am and 5pm or 020 8863 5611 at other times.

**What about the emergency services – police, fire, ambulance etc?**

The emergency services along with other interested parties are consulted individually for their opinion and views on the proposals.

**Who is funding this scheme?**

This scheme is entirely funded by TfL to address traffic congestion issues experienced by buses along The Ridgeway. These monies cannot be used for any maintenance related works in the area.

**We need your views**

If you would like to make comments/objections on these proposals, the council would encourage you to submit your response electronically as it is environmentally friendly and helps the council save costs. Please submit your comments/objections by using the questionnaire on-line by visiting [www.harrow.gov.uk/trafficconsultations](http://www.harrow.gov.uk/trafficconsultations) which will direct you to a page containing the survey named The Ridgeway. You may be asked to register your details before completing the survey.

If you do not have internet access, please complete the attached questionnaire and return it to:

Service Manager – Traffic, Highways and Asset Management
Harrow Council
PO Box 39
Civic Centre
Station Road
Harrow
HA1 2XA

Please return your comments on these proposals by 19th August 2016.

If you require further clarification or would like to discuss any issues directly related to the scheme, please contact Project Engineer Tushar Patel, using the contact details below:

Tel: 020 8424 7534
Fax: 020 8424 7662
Email: transportation@harrow.gov.uk

**Can I see the proposals in more detail?**

A more detailed large-scale plan of the proposals can be viewed at:

Harrow Civic Centre - 4th Floor, Station Road, Harrow HA1 2XA

(Opening hours – 9am to 5pm, Monday to Friday)

Please book an appointment prior to the visit by calling the number below to ensure that an Engineer is available at Harrow Civic Centre to explain the proposals.

**What happens next?**

All the responses received during the public consultation stage will be analysed and presented to the Portfolio Holder, who will make the decision on the scheme. If appropriate, modifications may be made to the scheme proposals. If the scheme is approved by the Portfolio Holder, it is anticipated that the construction works will begin from December 2016.

**Thank you for replying to this consultation**